

Give your teams voice: Enrich collaboration with Microsoft Teams



AT&T IP Flexible Reach with Microsoft Teams Direct Routing allows you to easily make and receive Voice over Internet Protocol (VoIP) calls in your Microsoft Teams environment—without complex IT setup. You'll have highly reliable, business-grade voice to conveniently route and complete your calls as part of your Microsoft Teams platform.

AT&T IP Flexible Reach with Microsoft Teams Direct Routing gives you an enterprise-grade voice platform integrated into your broader collaboration and customer contact strategy. Help meet the collaboration needs of your business by (1) reducing call latency, increasing availability, and having direct peering (connection) with Microsoft data centers, (2) accelerating adoption to scale easily with an integration-to-migration approach, and (3) having the flexibility to call virtually anywhere with global PSTN access, connecting to existing PBXs, and supporting high-security requirements.

This solution also combines SIP trunking and Session Border Controller as a Service (SBCaaS), which helps manage and protect forms of real-time communications including VoIP, IP video, text chat, and collaboration sessions. Your team can connect and collaborate in multiple, highly secure ways from where they work, on virtually any device through the current Microsoft environment.

Potential benefits

- Call virtually anywhere with global Public Switched Telephone Network (PSTN) access
- Integrate into existing Private Branch Exchange (PBX) and premise environment
- Reduce call latency and enhance availability
- Accelerate adoption with solution expertise
- Enjoy the agility and cost efficiency of a cloud-based solution

Product features

- Access to the PSTN via SIP trunking
- Managed, cloud-based Session Border Controller as a Service (SBCaaS)
- Integration with existing SBCs
- AT&T 911 Emergency Calling Service
- Streamlined migration for existing IP Flexible Reach customers

And because voice and Teams deployments require customer readiness, planning, and legacy integration, AT&T offers a rich portfolio of professional services through AT&T Consulting.

We can help you with your Teams architecture, global dial planning, emergency calling (“E911”), network and security readiness and design, UC migration, legacy PBX and contact center integration, and more.

We have a flexible engagement model and can work as an extension of your team. Or we can take on specific workstreams, including governance of 3rd parties, to support successful deployments.

Make the connection between AT&T Business and Microsoft

The challenge	The solution
<p>You need high-quality voice and collaboration in and out of the organization. However, you likely don’t want to manage additional on-premises equipment or connections to the public switched network.</p> <p>Additionally, businesses frequently find their IT and network architecture needs to be redesigned when trying to connect existing productivity platforms to others as they adapt connectivity to a geographically diverse workforce.</p> <p>And with Microsoft Teams, it can be complex to integrate and migrate due to a mix of equipment, dialing plans, and devices. The complexity can slow adoption across the organization.</p>	<p>Microsoft Teams Direct Routing uses AT&T IP Flexible Reach to easily make and receive highly reliable business-grade voice calls in Teams with virtually seamless IT setup.</p> <p>AT&T IP Flexible Reach with Microsoft Teams Direct Routing enhances your organization’s productivity and collaboration by reducing voice latency, direct connection with Microsoft data centers, simplified setup for IT and users, and cloud-based flexibility.</p> <p>You can also make AT&T Consulting part of your solution. The consulting team has proven success in fostering a positive client experience with large Teams migrations. They can help accelerate your unified communications (UC) transformation, mitigate risk, and drive towards a return on your investment (ROI).</p>



Whether you’re in the next office or the next state, your team can work together as if they were all together. We help you drive outcomes by providing the right insights, guidance, and solutions. Our Voice and Collaboration portfolio enables you to communicate more effectively, reduce costs, and improve productivity with voice, video, chat, and contact center solutions.

Discover how AT&T IP Flexible Reach with Microsoft Teams Direct Routing can enhance your organization’s productivity and collaboration at www.business.att.com/collateral/direct-routing-for-microsoft-teams.html

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